

27<sup>th</sup>

# *Annual General Report*

2010 - 2011

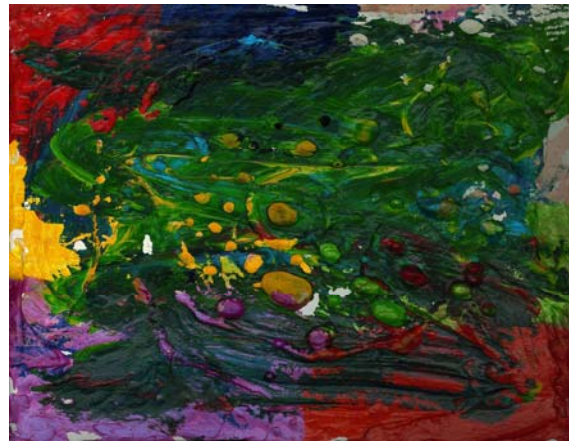
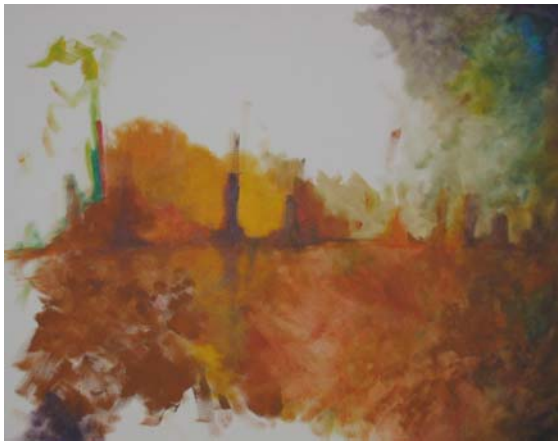


*27 Years of Building Our Communities*

### Pacific Community Resources Society

*Our vision is one of healthy, civic and productive people living in socially sustainable, safe and caring communities.*

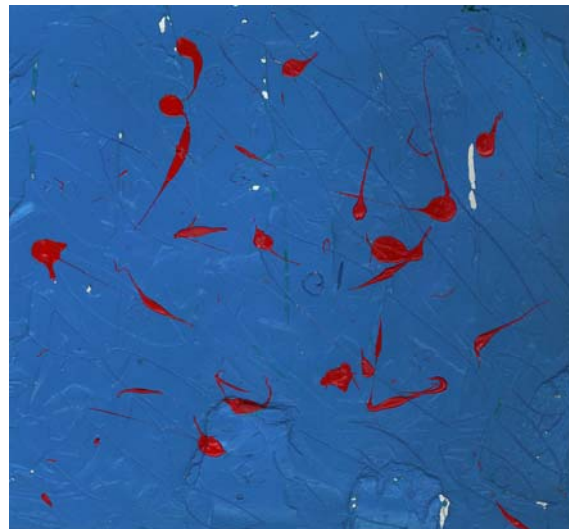
*Our mission is to enhance the social, emotional, educational and economic well-being of children, youth, adults, and families through the delivery of quality services in partnership with other agencies, government, business, and communities.*



PCRS is a CARF accredited, innovative, not-for-profit society serving the community since 1984.

We deliver over 45 different programs including Education, Housing, Employment, Counselling, Life Skills and Addictions Services from Vancouver to Hope. Our programs serve people of all races and cultures, and in particular, most of our services are designed for youth, families, children and adults with multiple needs.

In 2010, we served 9,052 individuals and employed 200 diverse staff at 16 different sites.



***\*All artwork was produced by youth in programs with Pacific Community Resources***

I continue to enjoy chairing the board of PCRS. It is the diversity around the table that makes it so interesting and the integration of staff board members is such an obvious and useful resource.

I enjoy too the presentations of programs that precede each board meeting. There is such evident pride in what PCRS people do and the dedication really shows. The board too enjoyed meetings at BYRC, Newton and Guildford that included tours of the facilities and some background to the programs. Please keep it all going and thank you all.

The board has lost some stalwart members (both community and staff) over the past year. Thank you to Donna Taylor, Jay Niver, and Deb Knopp for your time and effort on behalf of PCRS.

As people depart new faces draw in and we will be welcoming new members to the Board in September. It seems like only yesterday that I was asked to join. Now, when I look around the table I see that only Joe and Bruce pre-date me.

As I'm sure most people around PCRS know, Ian Mass, our executive director, is retiring at the end of the year. In all fairness to Ian he did state that clearly when he signed on five years ago. What he did not say was how quickly those five years would pass and we are now, again, looking for a new captain to steer the ship. The board hopes to make an announcement on this very shortly.

We were so fortunate when Ian came on board (another maritime cliché!) to replace the long serving Ruth Annis. Ian has provided the strength of leadership that is so important in the delivery of such a wide variety of services. Ian's compendium of contacts is very impressive. Is there anyone in the social services sector that he doesn't know?

I'm sure we will have opportunities nearer the time to give Ian our parting blessings but I would be remiss not to include recognition in the formal documentation.

Thank you board, thank you directors, thank you staff, thank you funders and thank you to all those we serve for another successful year.

*Selwyn Dodd*

## *A Word from Our Executive Director...*



Pacific Community Resources seems to have used Mr. Thoreau's quote as its vision statement for the last 27 years with 2010/11 being no exception. We have built from dreams and then put the foundations down - under our addictions, education, employment, outreach and youth centre castles.

*"If you have built castles in the air, your work need not be lost; that is where they should be. Now put foundations under them." - Henry David Thoreau*

This last year saw us building foundations under our housing ideas in Vancouver (Bantleman) and Chilliwack (Contact Centre), our preventative education program (LIFT) which is about to climb to a new level, our homelessness programs (SCAP) in Vancouver and Surrey, our sustainability initiatives (deconstruction and the green courier) and partnership skills (employment and community outreach). All this while continuing to do what we have been doing well for 27 years.

We do this innovative work using the resources we can find, cobbling small grants together, working hard, using the skill of our staff and the courage and motivation modeled by the people we serve.

This is my last annual report and I am proud to be a member of the PCRS family, someone who has had the privilege of working with you and leaving the agency, the staff and the people we serve in a better place.

Thank you, *Ian Mass*

# YOUTH CENTRES

**Broadway Youth Resource Centre (BYRC)** is a one-stop centre that provides a wide range of health, education, employment, lifeskills and cultural services to at-risk youth aged 12 to 24. BYRC's overall objective is to improve the health and well being of at-risk youth in Midtown Vancouver. BYRC is an integrated service approach delivered by several not-for-profit agencies with PCRS as the lead agency, Urban Native Youth Association (UNYA), City University, Leave Out Violence (LOVE), Vancouver Community College (VCC), Vancouver Native Health Society and all three levels of government. The walk-in component of the Centre had more than 10,000 visits in 2010.

*"The BYRC has been a community hub for many people who otherwise may have wound up without a needed stepping stone towards a better life."*

*– BYRC Participant Feedback*

## **BYRC Resource Room**

A walk-in youth friendly environment that provides access to a wide range of referral and information services. Youth also have an opportunity observe and self identify services available on-site that suit their needs.

## **BYRC Aboriginal Youth Victim Services**

Provides support, information and assistance to primarily Aboriginal youth who are victims of physical and sexual violence. Support can include education, referral to counselling services, completing essential documentation and guiding them through the legal system.

## **BYRC Youth to Adult Transition Program**

Works with youth referred by MCFD to assist them to develop the life skills necessary to successfully transition to independent living. Provides individual outreach support / counselling, group work / peer support, relationship counseling, and increasing community connectedness to help develop a network of community supports.

## **BYRC Vietnamese Youth Development Program**

Supports Vietnamese youth and their families, bridge youth to community resources, recognize and celebrate positive Vietnamese youth activities, and provide assistance for youth to gain access to social, recreational, counselling support and employment resources.

## **BYRC Youth Housing Program**

Provides housing and support for youth/young adults 16-24 years, including those on Youth Agreements/Independent Living with MCFD. PCRS-leased units throughout Vancouver are used to house program participants.

*"I am so very happy to have a partnership with your organization to serve youth. It has been a highlight in my career to see how you help and care about young people"*

*– BYRC Stakeholder Feedback*

## **BYRC Youth Housing Support and Assistance Program**

Offers one-to-one support to youth 16-24 who are seeking to secure and/or maintain housing in Vancouver. We provide housing listings, access to computer and phone, and also provide some outreach for individual housing searches.

## **BYRC Youth Volunteer Advisory Committee**

All youth at BYRC are encouraged to participate in the on-going volunteer program. This program provides youth with opportunities to participate in a variety of activities that can get listed on their resumes for future employment.

## **Urban Youth Project**

Provides service to multi-barriered youth ages 16-24 that deal with concurrent disorders and have been chronically homeless. We assist the program participants with connecting to their communities and improve quality of life.

*"Don't stop supporting youth, we need and appreciate your help."*

*– BYRC Participant Feedback*

## **Newton and Guildford Youth Resource Centres (NYRC and GYRC)**

The Newton and Guildford Youth Resource Centres provide a broad range of programming to youth in the Fraser Region. The centres host Alternative Education programs, alcohol and drug programs, youth justice services, youth support programs such as housing, and a Resource Room.

*"Great Service. Friendly Staff."*

*– Guildford Youth Resource Centre Stakeholder Feedback*

*"You guys are awesome."*

*– Guildford Youth Resource Centre Participant Feedback*

### **Family and Youth Information (FYI)**

The FYI Program provides support to families with youth, aged 12 - 18 years, affected by Fetal Alcohol Spectrum Disorder (FASD) and other complex needs. Staff provide information, support, parenting strategies, service coordination, partnership, and advocacy to enable families to provide enhanced care to their youth.

### **Immediate Response Program (IRP)**

The Immediate Response Program is a brief solution focused intervention service for children, youth and their families. Staff support families to identify solutions to enable them to live together successfully. The program's objective is to support everyone in the family by dealing with concerns promptly and in a way that encourages the family to be connected to their community.

### **Inter-Regional At-Risk Youth Link (IRAY-L)**

A youth outreach program that provides support and resources to youth who gather together on or around the Skytrain stations in the Lower Mainland. This program is part of a cross-regional crime reduction initiative. Youth outreach workers identify and connect with youth ages 10 to 15 years of age. The workers build relationships and provide youth with information about resources, food, and other items.

### **Kinnections**

Kinnections is a youth mentoring program designed to support youth who are in continuing care of the government or on a Youth Agreement as they transition into adulthood and beyond. Pacific Community Resources Society will continue to provide support services for mentor matches in Surrey.

### **Reconnect**

The Reconnect Program is a service that assists street involved youth and those who are at risk of being on the streets. The program offers information, provides referrals to longer term resources, and supports youth in making positive and healthy choices.

*"I got to communicate with someone in a safe environment and have my opinion heard. It made me feel like I was important and that I mattered to someone, even if it was for a short amount of time"*

*– Reconnect Participant Feedback*

*"Meeting such wonderful people and finding out new things about yourself."*

*– SEY Participant Feedback when asked the best thing about the program*

### **Stop Exploiting Youth (SEY)**

The SEY (Stop Exploiting Youth) Program is funded by MCFD. SEY connects with youth in Delta, Langley, Surrey and White Rock who are vulnerable to sexual exploitation and who do not currently reside in MCFD resources. The objective is to assist exploited youth in making positive changes and to achieve stability in their lives through: emergency case management / coordination,

evening outreach, one to one support, connecting youth to community supports, and referral to other community agencies including alcohol and drug programs, counselling, independent living supports, safe bed referrals.

### **Surrey Youth Housing**

The Surrey Youth Housing Program offers one-to-one support to youth aged 16-19 who are seeking or looking to maintain housing in Surrey. Staff provide outreach support, connections to landlords and work with both to ensure a successful tenancy.

### **Bolivar House**

This program provides housing to Surrey youth, ages 16 to 18, who require stable, secure housing and support to successfully make the transition to independent living. This program integrates housing, life skills and youth services under a model that provides both support and supervision. This is a 4 bed resource.

### **Community Counselling**

Provide free counselling services to any youth and/or family that needs this service.

# ADDICTION SERVICES

## **Astra**

*This program assists youth aged 13-24 who have demonstrated problems with alcohol and/or drug use. The goal of the program is to use one-to-one outreach counselling to help youth towards reducing or abstaining from all problematic substance use. Group counselling can also be provided. Through a "wrap around" approach, ASTRA provides referrals to detox, day, and residential treatment programs as well as other services (such as EPI, Family Counselling etc.) where necessary. After care is also made available to maintain and promote healthy lifestyle changes.*

## **CAPS (Chilliwack Addictions & Prevention Services)**

*Provides coordinated alcohol and drug prevention, intervention, and treatment services for children, youth, and families in Chilliwack. The team offers specialized services to youth, HIV/AIDS populations, street involved individuals, methamphetamine using and Aboriginal populations.*

## **DEWY (Day, Evening, Weekend for Youth)**

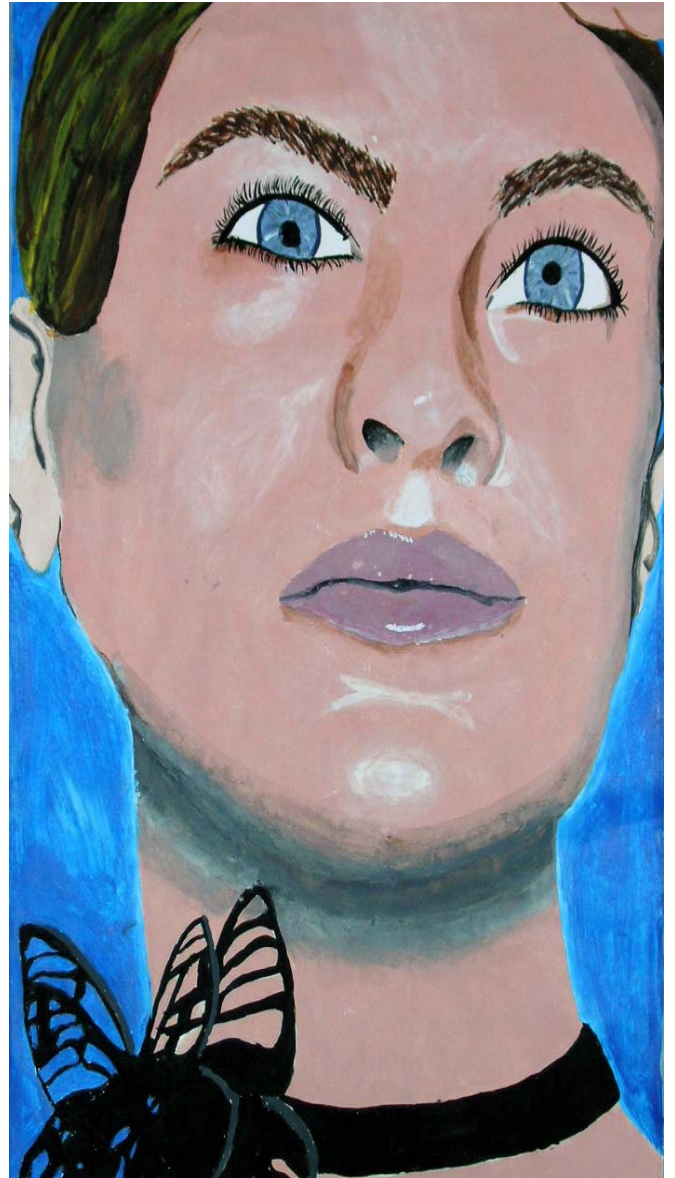
*A Day, Evening, and Weekend treatment program for youth ages 13-18 that have or had substance misuse issues. Program goal is to assist youth to reduce or abstain from substance use and achieve personal goals in all life areas.*

## **CLuB MAGs Mutual Aids Groups**

*CLuB MAGs is a safe place for youth age 15-24 who want to participate in alcohol, drug and violence free activities. The goal of the program is to provide youth with a sense of belonging and personal growth through specialized social, recreation and spiritual groups. All of our programs are for youth by youth.*

## **Pacific Connections**

*Formerly known as "The Connection Program," Pacific Connections has been operated by Pacific Community Resources Society (PCRS) since 2005. The program is an HIV/AIDS prevention program that provides service to intravenous drug users and sex trade workers living in the Chilliwack, Hope and Boston Bar areas. The program provides needle exchange, condom distribution, sexually transmitted infection testing, information, support, and referrals to HIV positive and at-risk populations.*



## SERVING PEOPLE WITH MULTIPLE NEEDS

Program profiles vary:

- 90% have school problems
- 80% have a history of abuse and neglect
- 60% have substance abuse problems
- 50% have criminal involvement, either current or in the past
- over 50% have fetal alcohol spectrum disorder (FASD) or other learning disabilities.
- over 45% have mental health problems

## **Crystal Meth Program**

*This program employs a half time worker to provide direct intervention services to youth and their families experiencing problems as the result of the use of methamphetamine. The program operates from Chilliwack to Hope.*

## **Prevention**

*Strives to facilitate a community prevention planning process involving youth, parents, schools and surrounding communities. The goals are to reduce the likelihood that youth will start using substances, and slow the rate that alcohol and other drug problems develop among youth.*

*"Thank you for everything you did for me. I have not had any drug, booze or smokes in 4 months. The Lord is helping me through it. You saved my life in a way.*

*Thank you. I will phone you in the future."*

*- Past participant (comment received via the internet)*



## **Adaptive General Education (AGE)**

An education program for youth, aged 13-17, involved in the youth justice system and live in the Surrey area. It operates during the school year and focuses on academics and attendance. Individual support is provided by a Surrey School District teacher and a PCRS youth counsellor.

## **Eagle High**

Eagle High is a special education and counselling program for high-needs students between the grades of 8-10 who require a greater level of support than regular high schools or other alternate programs can offer. The program integrates an academic component with individual and group counselling, recreation, and cultural activities.

## **Learning to Integrate New Knowledge and Skills (LINKS)**

LINKS is a Youth Justice Day program for 13 youth, ages 13 to 18, who live in the Surrey area and are currently on probation. The program operates year-round and offers an academic component (September to June), counselling, recreation, art and social skills development, employability skills development, community connections, support to families, support with professional appointments and commitments, transportation and a lunch program. Individual and group support is provided by a Surrey School District (SSD) teacher, a SSD Youth Worker, two PCRS youth counsellors and a Program Supervisor/Family Support Worker.

## **Learning is First (LIFT)**

A comprehensive after school program in East Vancouver to support young people to succeed in high school and beyond, because we know that success in school helps to build healthy, successful lives.

## **TREES Alternative Program**

An alternate school in the Surrey School District combining academic programming and recreation activities with individual, group and family counselling services. Primary goals of the program are to support / counsel students to deal with behavioural, emotional and academic challenges and to successfully move to next step school programs.

*“Commitment to youth and their learning is exceptional.”*

*– LINKS stakeholder feedback*

## **West Coast Alternate (WCA)**

School program specifically for youth, aged 13-18, living with a Fetal Alcohol Spectrum Disorder (FASD). Program objectives are to reduce the long-term individual and societal impacts of FASD by keeping FASD youth from dropping out, and educating / socializing youth so they can, with support, integrate in society.

## **SOCIAL IMPACTS OF OUR SERVICES:**

- decreasing isolation
- decreasing homelessness, and securing safe, affordable housing
- reconnecting youth to schools and academic achievement
- academic upgrading for young people who have dropped out of school
- building drug and alcohol prevention and awareness
- reducing dependence on drugs and alcohol
- protecting children and youth
- developing parenting skills
- enhancing early childhood development and infant immunization
- attachment to the labour force
- strengthening connection with community



# COMMUNITY OUTREACH PROGRAMS



## **Immigrant Youth Outreach Program (IYOP)**

Assists immigrants and refugees aged 15 to 25 living in Surrey, North Delta and Langley. We work to help young people develop the essential skills and knowledge required to meet their future employment, education, training and community goals.

*"I wasn't expecting the staff to be so kind....they actually care, and go the extra mile with you."*

*– Community Outreach participant feedback*

## **Surrey Community Outreach Program (SCOPE)**

Provides service to multi-barriered individuals, aged 16 to 64, to assist program participants to connection to their communities and improve their quality of life.

*"People really listen. i feel your program has helped me more than any other program."*

*– Community Outreach participant feedback*

## **Vancouver Community Outreach Program (VCOP)**

Provides service to multi-barriered individuals between the ages of 16 to 64, to assist program participants to connect to their communities and improve their quality of life.

*"Staff's dedication and commitment to their clients is readily apparent."*

*– Community Outreach Stakeholder Feedback*

## **Langley Community Outreach Program (LCOP)**

Provides service to multi-barriered individuals, aged 16-64, to connect to their communities and improve their quality of life.

### **Ted Kuhn**

Ted Kuhn provides service to multi-barriered individuals, aged 16 to 64, and assist program participants to connect to their communities and improve their quality of life.

### **Green Courier**

The PCRS Green Courier provides an inter-office courier service with an environmental and social benefit to the community. The Green Courier reduces the environmental impact of inter-office couriers by operating on the public transit system as an alternative to a commercial automobile courier service. We employ the people we serve in our community outreach programs providing respectful employment and income to persons coping with a variety of challenges.

## Caregivers Support Program

The Caregivers Support Program offers in-home support, consultation, education, validation and advocacy. The caregiver support worker helps the caregivers better understand and navigate children's behaviours, therapeutic approaches, the MCFD system, as well as self awareness and self care.

*"Thank you all for the great times and the future advice. It's been awesome staying at QRP. I will really miss all of you and thank you all so much. You all have changed my life with school and with everything. I will miss you awesome QRP staff."*  
– Quick Response Program Participant

## Quick Response Program (QRP)

funded by the Ministry of Children and Family Development, is a short-term stabilization and assessment resource for high-risk youth aged 12 to 18. The program is licensed through the Fraser Health Authority and offers 3 beds, with 1 bed reserved for Aboriginal youth. Youth referred to QRP struggle with a variety of mental health challenges including depression/suicidal ideation, and psychosis, as well as a wide variety of behavioural, familial, and substance abuse issues. QRP provides a safe, supportive environment in which youth can stabilize while the appropriate services and resources are explored and put into place. Youth are provided with counseling and assessment, monitoring of medication and related medical needs, as well as support to meet acute basic needs and complete positive daily activities.

## PARTICIPATION IN ADVOCACY

One of PCRS' values and service delivery principles is advocacy. Pacific Community Resources supports self-advocacy; advocates on behalf of individuals and families; and engages in systemic advocacy to identify gaps in service, policy issues, and strategies to address social justice issues: poverty, abuse, mental health, substance abuse, violence, homelessness, racism and marginalization.

To demonstrate this we train, encourage and support staff to support self-advocacy be advocates when required. In addition we participate and/or lead at many advocacy coalitions including:

- Association of Service Providers for Employability and Career Training (ASPECT)
- Association of Substance Abuse Programs
- B C Career Information Partnership
- BC Career Development Association
- Board Voice BC
- Child Welfare League of Canada
- City Youth Mental Health Team
- Federation of Community Social Services of BC
- First Call: BC Child and Youth Advocacy
- Homelessness Intervention Program
- Lower Mainland and Fraser Valley Youth Housing Workers Network
- National on Youth Homelessness Learning Community
- Network of East Vancouver Community Organizations
- SPARC- Social Planning and Research Council of BC
- StreettoHome Foundation: Prevention Committee
- Surrey Hard Target Committee
- Surrey Homelessness and Housing Task Force
- Surrey Task Force on Sexual Exploitation and Prostitution
- Vancouver Alternative Schools Association
- Youth Affordable Shelter Task Force



# EMPLOYMENT SERVICES

## **Surrey Youth Employment Resource Centre (SYERC)**

The Surrey Youth Employment Resource Centre is a unique case-management centre for youth ages 15 to 30. Case Managers that specialize in working with youth assist clients to identify goals and employment options through assessments and one to one support, and provide referrals to appropriate community programs. "If it wasn't for (Case Manager) spending the time with me listening and helping, I never would have got the job"

*"The knowledge that staff presented to me with, helped me get to job I wanted."  
– Surrey Youth Employment Resource Centre Participant Feedback*

## **Baristas Employment Training Program**

The Baristas Youth Skills Link Program is an innovative and exciting partnership between Pacific Community Resources and Starbucks Coffee Canada. The program serves the Surrey and Greater Vancouver area. It is designed to assist 10 youth per cycle between the ages of 15 to 30, who have challenges with obtaining and keeping employment, and who wish to begin a career in the retail food and beverage industry.

*"Career Quest was very insightful and the instructors were respectful, knowledgeable and made the experience fun."  
– Career Quest Participant*

## **Career Quest**

Career Quest is a 2 - 6 week career planning program designed to assist youth aged 15 - 30 to make informed career decisions. Participants are able to customize their learning by identifying and scheduling workshops as needed in consultation with their Career

Counsellor.

## **New Westminster Youth Employment Resource Centre (NWYERC)**

A case management and life skills program for unemployed or underemployed youth. The ultimate goal of the program is long-term attachment to the labour market. The short-term goal is to address their barriers by providing referrals to intervention services that support clients with their specified, individual Return-to-Work-Action Plan.

## **Surrey Youth Job Search Program (SYJSP)**

Provides resources, information, tools and techniques to assist and support youth (aged 15-30) through the job search process using one-to-one counseling sessions, self-directed activities, and daily group workshops.

## **PARTNERING WITH EDUCATIONAL INSTITUTIONS**

PCRS supports student placements from the University of British Columbia, University of Victoria, Douglas College, University College of the Fraser Valley, Kwantlen University College, and City University.

## **Creating a Sustainable Tomorrow (CAST)**

A unique youth Skills Link program for unemployed youth who have barriers to employment that focuses on skills enhancement and training in the construction / demolition / de-construction sectors. It provides youth with employability and life skills, followed by supported attachment to the construction / deconstruction / renovation (CDR) sectors.

## **Literacy and Essential Skills Works**

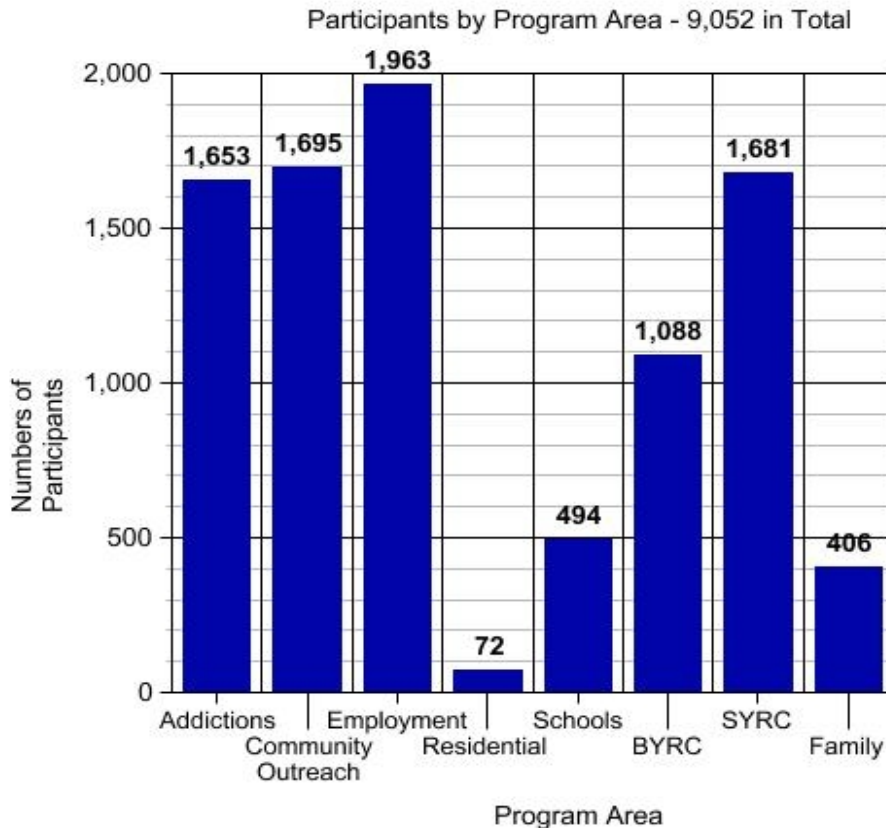
Objectives of the program includes testing the effectiveness of integrating a literacy and essential skills curriculum into Community Assistance Programs; and increase the community participation and employability of adults facing societal barriers through improved literacy and essential skills.

## **Job Options BC**

6 weeks of employability and life skills followed by short-term, industry-relevant training certifications and a targeted community/work experience placement. Service is for unemployed job seekers aged 19-29.



## ACHIEVEMENTS AND AWARDS



94% of the 145 stakeholders surveyed reported that they are "Very Satisfied" with PCRS.

90% of the 488 participants surveyed that they would recommend PCRS programs to a friend.



Summer Exchange Youth Painting a mural at Broadway Youth Resource Centre

### *PCRS Achievements and Awards 2010/2011*

- Nominated as part of, Premier's Award for Excellence with Housing "Hard to House" Populations, 2011
- CARF Three Year Accreditation, 2011
- Child Welfare League of Canada, Achievement Award Winner in the Category of "Children's Services Award", 2011
- Representative for Children and Youth, Innovative Services Award of Excellence, IRAYL, 2010
- Conference Board of Canada, Global Best for Promoting Health and Wellness in Youth, Baristas Youth Skills Link Program, 2010
- Career Management Association, Team Award of Excellence, 2010

*A.D. Rundle Parent Advisory Council*  
*Affiliation of Multicultural Societies & Service Agencies of BC*  
*Anton Schweighofer*  
*BC Recreation & Parks Association*  
*Buntain Insurance Agencies Ltd.*  
*Caring for First Nations Children Society*  
*Chernoff Family Foundation*  
*Children's Aid Foundation*  
*Canadian Imperial Bank of Commerce*  
*Coast Capital Savings Credit Union*  
*D.S.S. Parent Advisory Council*  
*De Walt Trades Bursary*  
*Enoch Tee*  
*Ephin Apparel Store*  
*Frank Brannen*  
*Fred Stephens*  
*G.E. & M. Burke*

*General Mills Canada Corporation*  
*Global Lifestyles Canada*  
*Gordon Crozier*  
*HUB International Barton*  
*Janet & Sandy Cochran*  
*June Earle*  
*Knights of Columbus Council. #3478*  
*Kristine Kredba*  
*Kristin McAllister*  
*Letroy Holdings Ltd.*  
*Liesbet Massaert*  
*Linda Lupini*  
*Lisa Yeates*  
*Maria Monique West*  
*Mendoza Martial Arts & Training*  
*Michael Chernoff*  
*Michel Pouliot*

*Patricia & Edgar Steiner/Aquilar*  
*Platinum Athletic Club*  
*QLT Inc.*  
*Ravel & Lace*  
*Renfrew-Collingwood Homeless Committee*  
*Robert Wilmot*  
*Royal Canadian Legion #229*  
*Ruth Annis*  
*Sarah Flynn*  
*Sarah Hughes*  
*Shirley Wheeler*  
*Stacey Gokool*  
*The Rotary Club of Tsawwassen*  
*Toronto Community Foundation*  
*Vancouver Community College*  
*Vancouver Foundation*  
*Vijay Judge*

## **Grants**

*Children's Aid Foundation*  
*CIBC*  
*City of Surrey*  
*City of Vancouver*  
*Coast Capital Savings Foundation*

*Sun Life*  
*Scotia Bank*  
*Toronto Community*  
*Toronto Foundation*  
*United Way*

*VanCity Community Grant*  
*Vancouver Foundation*  
*Victoria Foundation*  
*VACFAS*



# THANKS TO OUR FUNDERS 2010/11

## VANCOUVER COASTAL

Ministry of Children and Family Development (MCFD)

- Broadway Youth Resource Centre (BYRC)

MCFD and Vancouver School Board

- Eagle High Special Education/Counselling Program

Ministry of Housing and Social Development

- Community Outreach Program, Vancouver Mid-Town
- Community Outreach Program, Vancouver South/Richmond
- New Westminster Youth Employment Station

City of Vancouver

- Vietnamese Youth Development Program
- Resource Room, BYRC

## FRASER

Ministry of Children and Family Development (MCFD)

- Caregivers Support Program
- Surrey Youth Centres
- Fraser Safe Care Program
- FASD Case Management
- Kinnections

MCFD and BC Housing

- Quick Response Program
- Specialized Staffed Resources

MCFD and Surrey School Board

- T.R.E.E.S., K.E.Y., A.G.E., L.I.N.K.S. Special Education/Counselling Program

Ministry of Social Development (MSD)

- Community Outreach Program, Langley
- Community Outreach Program, Surrey/Delta
- Surrey Youth Job Search Program
- Career Quest Program
- Youth Employment Resource Centre

## MACRO REGIONAL

Fraser Health

- The Day, Evening, Weekend Youth (DEWY) Program

Ministry of Children and Family Development

- I-RAYL

Ministry of Housing and Social Development

- SCAP

Service Canada (Vancouver/Burnaby)

- Resource Room Project, BYRC (HIPI)
- Summer Career Placement Program

Ministry of Children and Family Development (MCFD),

School Board & Vancouver Coastal Health

- West Coast Alternate Program (FASD)

Ministry of Public Safety and Solicitor General

- Aboriginal Victims Support Services

Vancouver Foundation

- Housing

Vancouver Coastal Health

- Youth Volunteer Program, BYRC (SMART)
- Aboriginal Pre Employment Program

Fraser Health

- Astra Youth Addiction Outreach Counselling Program
- Youth Addiction Prevention Program (School Based / Community Based)
- Chilliwack Outpatient Clinic
- Pacific Connections (Needle Exchange)
- The Day, Evening, Weekend Youth (DEWY) Program (CLUB MAGS), New Westminster, Langley
- Crystal Meth

Service Canada (Fraser)

- Enhancing Adult LES (Surrey/Langley)
- Baristas Program
- Summer Career Placement

Ministry of Advanced Education

- IYOP
- Job Options

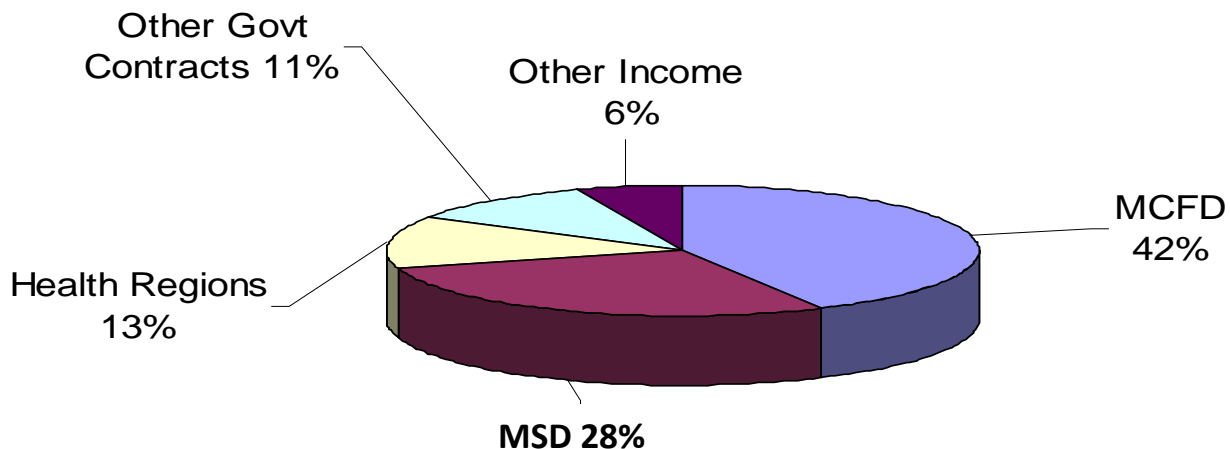
Douglas College

- Programs and Partnerships

Service Canada (Vancouver/Surrey)

- CAST Program

## Sources of Income 2010 11



# CONDENSED FINANCIAL STATEMENTS

## Balance Sheet as at 31 March 2011

CURRENT ASSETS	2011	2010
Cash	\$ 888,434	\$ 1,043,725
Accounts Receivable	797,296	704,937
Prepaid and Deposits	70,439	70,800
	1,756,169	1,819,462
PROPERTY AND EQUIPMENT	210,472	288,180
	<b>\$ 1,966,641</b>	<b>\$ 2,107,642</b>
CURRENT LIABILITIES		
Accounts Payable and Accrued Liabilities	\$ 151,988	\$ 304,919
Payroll and Deductions Payable	586,668	519,057
Deferred Income	695,062	797,456
	1,433,718	1,621,432
SOCIETY SURPLUS		
Restricted Surplus in property and equipment	210,472	288,180
Restricted Surplus for reserves	306,983	306,983
Unrestricted Surplus (Deficit)	15,468	(108,953)
	532,923	486,210
	<b>\$ 1,966,641</b>	<b>\$ 2,107,642</b>

## Statement of Income and Expenditures for the year ended 31 March 2011

REVENUE		
Government Agencies	\$ 13,417,031	\$ 13,114,606
Private Funds and Recoveries	731,401	875,419
Interest	9,328	4,038
	14,157,760	13,994,063
EXPENDITURE		
Administration	1,151,310	1,185,945
Community Assistance and Employment Programs	4,752,291	4,236,317
Youth Centres and Outreach Programs	5,401,235	5,818,210
Residential Programs	908,355	1,104,666
Addiction Prevention Programs	1,574,848	1,560,523
Sundry Programs	245,300	52,014
	14,033,339	13,957,675
EXCESS INCOME OVER EXPENDITURES	124,421	36,388
CHANGE IN PROPERTY AND EQUIPMENT		
Expenditures Capitalized for the Year	69,349	183,999
Depreciation for the Year	(147,056)	(205,315)
		(21,316)
NET INCOME	46,714	15,072
UNRESTRICTED SURPLUS (DEFICIT) – Beginning of Year	(108,953)	(145,341)
SURPLUS INVESTED IN PROPERTY AND EQUIPMENT	77,707	21,316
UNRESTRICTED SURPLUS (DEFICIT) – End of Year	<b>\$ 15,468</b>	<b>\$ (108,953)</b>

**PCRS Board of Directors 2010/2011**

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Bruce Johnstone

Eva Ho

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Michelle Shaw

*To Whom It Concerns:*

*"I Believe and know from experience with Langley Dewy, that they are, one of the most kindest, understanding, warm hearted, and sweetest group that I know. I have been through there program almost twice now. And there is nothing more but great words to say. All three of them have taught me a lesson, and taught me a way different in life. When I was going through there and when i was going through my own situation, each of them had something to relate to help me go through tough times. Me and one of the girls there XX, have known each other for years. And the changes we have seen in one another, is huge. Also XX was very founded about dewy, she talked alot about dewy and why she loves it there to all our friends at school.*

*Myself, dewy helped me when i needed it, it helped me balance my life out. I was not doing much with my life. Now that i have graduated, i go to school, i take care of my family (grandam, sister) and my self. I have goals that will be meet. And self respect. I do know and understand that if at any point in time , if i need help in anything i know that i can go back and ask. My self i want to be a youth worker. Its people and programs like this that make me want to reach that goal. The only thing that i can see that is needed to be worked on is a little bit more organization. I believe that langley dewy is still needed in langley because yes it is short on clients during the school year, but during the summer there was alot or kids wanting to joint. i believe when it is the summer time kids will join more because there is no school, and there is not much to do during the day. But when school is in, the issue with that is kids have already spend all day at school they dont want to have to come to another type of school, they are exsoted and just want to chill. I believe if people came up with another thing for Langley dewy in the school duration then in the summer concentrate more, or something along thoes lines.*

*I have really enjoyed byself when i was attending but just recently i have figured that since june 16 of 2008 i was in a treatment center i was there for about 17 months, after i was out i joined dewy to help me keep stabble becouse after the treatment i felt like i needed more that when dewy came in, after i graduated i thought that mabey i would just go back, however while being there made me feel like i was not going forward in my life, I knew right then and there that i had gone to the point that i knew i needed to live my life on my own , and if needed be i know were i can go for help. I hope what i have said here will do some good towards langley dewy. its one of the best places i know and would definetly reccomend to youth out there who are seeking help."*

**- From a DEWY Participant**

*Pacific Community Resources 27<sup>th</sup> Annual General Report  
June 22, 2011*



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